

## **Voluntary Program for Obtaining Physical Therapy Benefits**

The United States Postal Service has acquired a network of physical therapy providers that are available to our injured workers.

## **BENEFITS:**

- No out-of-pocket expense to the employee
- Efficient, accurate, and timely processing of PT requests and services
- Call center provided by Align Networks (8 am 9 pm EST)
- Large provider network

## **EMPLOYEE INSTRUCTIONS**

Provide this document and the Provider Authorization form to your treating physician for their use in requesting physical therapy services.

If you require assistance or have questions regarding the use of this service, please call the **Align Networks** Help Line toll free at 1-877-422-5446.

## PROVIDER INSTRUCTIONS

**Align Networks** is under contract with the United States Postal Service to coordinate physical therapy services to our employees who have sustained a work-related injury. They will coordinate the authorization process through the U.S. Department of Labor, Office of Workers' Compensation Programs and arrange for your patient to be scheduled for therapy. To request physical therapy services, you may fax the Provider Authorization form to 904-394-8342.