



December 23, 2010

Mr. Cliff Guffey
President
American Postal Workers
Union (APWU), AFL-CIO
1300 L Street, NW
Washington, DC 20005-4128

Dear Cliff:

As a matter of general interest, please be advised that, in order to improve the customer experience in our retail lobbies, Facilities is working with the Inspection Service on the process for removing the bullet resistant glazing at the counter line at certain retail facilities, when a risk analysis supports the removal.

Upon initial request from Area Retail, the Inspection Service will conduct a risk assessment for these sites to evaluate the existence of current security concerns at the facility. This risk assessment generally includes an analysis of recent crime trends, contact with local law enforcement, practices and experiences of area businesses, a history of crimes at the facility, financial information for the facility, and prior security reports. If the Inspection Service risk assessment deems it acceptable, the bullet resistant glazing can be removed. The Facilities Service Office will follow up with subsequent removal of the bullet resistant glazing, if warranted.

Further information concerning those locations where the bullet resistant glazing will be removed will be provided as it becomes available.

If you have any other questions or concerns regarding this correspondence, please call Patrick at (202) 268-5421.

Sincerely,

A handwritten signature in black ink, appearing to read "John W. Dockins". The signature is fluid and cursive.

John W. Dockins
Manager
Contract Administration (APWU)