HAND DELITERED 2/6/09

Mr. Gary Kloepfer Assistant Director, Maintenance Division American Postal Workers Union, AFL-CIO 1300 L Street, NW Washington, DC 20005-4128

> RE: Q06T-4Q-C 07270988 HQTT20079 Washington, DC 20260-9998

Dear Mr. Kloepfer:

Recently, the parties met to discuss the above-captioned grievance at the fourth step of the grievance/arbitration procedures.

This grievance concerns a software upgrade which the American Postal Workers Union initiated as a Step 4 interpretive dispute on August 20, 2007. The issue is whether the Postal Service violated National Agreement Articles 1, 15, 19, 32.1, 38 and Chapter 535 of the Administrative Services Manual when it published Software Modification Order (SMO) 022-07 entitled "Postal Automation Redirection System (PARS) Image Management System (IMS) P&DC Upgrade Installation v4.0.1", dated April 11, 2007. The general instructions for SMO 022-07 provides language that the software upgrade would be performed by the Postal Service's Maintenance Technical Support Center, and/or Siemens, with assistance from a PARS trained Electronic Technician (ET). Specifically, "Each site must provide a PARS trained Electronics Technician (ET) to assist with the installation. This will familiarize the local ET with the installation and post installation support which will be transferred to the local maintenance staff."

After reviewing this matter the parties mutually agree that no interpretive issue exists and timely filed local grievances shall be resolved according to the conditions set forth below:

- For the purposes of this settlement, a timely filed grievance is one that was filed within fourteen days of the software installation and prior to August 20, 2007
- Entitlement for settlement will only be at sites where a PARS trained ET did not assist in the upgrade installation
- One PARS trained ET, per site, as determined by the local parties, will be compensated at the straight time rate for the time determined by each individual office to assist in the PARS upgrade

We further agree that the terms of this settlement is for sole application to the specific issue in this case and is non-precedent setting to any other current or future case.

Please sign and return this decision as your acknowledgment of the agreement to settle and withdraw this case from the grievance/arbitration procedures.

Time limits at Step 4 were extended by mutual consent.

Sincerely,

Ronald J. Scott/

Labor Relations Specialist

Contract Administration (APWU)

United States Postal Service

Gary Kloepfer

Assistant Director "A," Maintenance Division

American Postal Workers Union,

AFL-CIO

Date