



April 3, 2013

VICE PRESIDENTS, AREA OPERATIONS
MANAGERS, OPERATIONS SUPPORT
MANAGERS, DELIVERY PROGRAMS SUPPORT (AREA)

SUBJECT: Case Number Q11C-4Q-C 11311239 (*i.e. supervisor or postmaster
permissible bargaining unit work limits*)

Per the above named arbitration case, please be advised that corporate direction for implementation will be provided from Headquarter's Labor Relations. Until such time, there will be no subsequent changes resulting from this arbitration award.

Thank you for your attention in this matter.

A handwritten signature in black ink, appearing to read "Ed. Phelan", with a long horizontal flourish extending to the right.

Edward F. Phelan

cc: Ms. Brennan
Mr. Tulino
Ms. Schaefer
Mr. Day