



October 21, 2011

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Mr. Cliff Guffey
President
American Postal Workers Union,
AFL-CIO
1300 L Street, N.W.
Washington, D.C. 20005-4128

Dear Cliff:

As a matter of general interest, the Postal Service has established a relationship with Align Networks to provide physical therapy services for employees with work related injuries and illnesses. The program is strictly voluntary. Injured employees have the option of using the Align Networks or a physical therapy provider of their choice.

The new program includes:

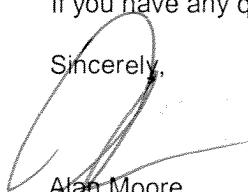
- Injured employees with claims currently in effect and new claimants with traumatic injury claims pending adjudication are eligible for the program.
- Employees who complete a claim of a job related traumatic injury (Form CA-1) will be provided contact information for Align Networks (a card or toll-free number).
- In cases where the employee submits a claim of an occupational injury or illness (Form CA-2), an Align Networks card will be issued to the employee by First Class Mail once the claim has been accepted.
- Scheduling of physical therapy is through the network. Align Networks will coordinate physical therapy appointments with the therapy provider and the injured employee.
- When utilizing Align Networks for physical therapy services, employees do not need to obtain prior approval from the Office of Workers' Compensation Programs.

Overview of Benefits:

- There is no out-of-pocket expense to the employee.
- A more efficient, accurate, and timely processing of physical therapy requests and services.
- Twenty-four hours a day, seven days-a-week call center provided by Align Networks.
- Continual expansion of provider network to offer a larger pool of providers.

If you have any questions please contact Richard Norcross at extension 4061.

Sincerely,


Alan Moore
Manager Policy and Programs