MEMORANDUM OF UNDERSTANDING BETWEEN THE UNITED STATES POSTAL SERVICE AND THE AMERICAN POSTAL WORKERS UNION, AFL-CIO

SUBJECT: eAppeals

Pursuant to the MOU Re: Arbitration Pilot Procedure (11/28/11), the parties agree to test the electronic transmission of grievance appeals, union information requests and other related documents and correspondence.

The test will include the electronic submission of Step 3 appeals, Direct Appeals and appeals to Arbitration. In addition, the parties will mutually agree on field sites for the purpose of testing the electronic submission of Step 2 appeals and union information requests and will explore the field testing of electronic files, documents and correspondence.

The test will be conducted for a period of one year from the date the parties agree to begin testing. The parties will meet periodically during the test period to review and discuss results and at the conclusion of the test will meet to discuss whether to continue or expand the use of electronic transmissions.

Michael R. Mlakar Manager, Field Labor Relations USPS

Mike Morris Director, Industrial Relations APWU (AFL-CIO)

Date: 8/16/12