Mr. Gary Kloepfer Director, Maintenance Division American Postal Workers Union, AFL-CIO 1300 L Street, NW Washington DC 20005-4128

RE: Q11T-4Q-C 12254323 /HQTT20120260

Q11T-4Q-C 12252545 /HQTT20120347 Q11T-4Q-C 12252484 /HQTT20120363

Class Action

Washington DC 20260-4100

## Dear Gary:

The issue in this dispute is whether the Postal Service violated, but not limited to, Articles 1, 4, 19 and 32 of the Collective Bargaining Agreement as well as Section 535.111 of the Administrative Support Manual (ASM), when it assigned contract and/or non-bargaining unit workers to perform bargaining unit work, remote installation of software for Postal Equipment.

After full discussion, the parties agree the issue of software installed on postal equipment from a remote location by other than a bargaining unit employee is currently in dispute in case Q11T-4Q-C-12062493. Manual installation of the software at the site on postal equipment will be performed by bargaining unit employees of level 10 and 11 Electronic Technician occupational groups.

This agreement is made without prejudice to either party's position regarding non-bargaining unit maintenance craft employees installing software from a remote location as expressed in the National Level dispute Q11T-4Q-C-12062493<sup>i</sup>. This agreement does however; completely resolve the above listed grievances which are considered closed effective the date this agreement is signed.

Please sign and return this decision as your acknowledgment of agreement to settle the cases identified above in accordance with the foregoing.

Sincerely,

Terry C. LeFevre

Labor Relations Specialist

Contract Administration (APWU)

Gary Kloopfek
Assistant Director, Maintenance Craft

American Postal Workers Union, AFL-CIO

Whether the Postal Service violated, but not limited to, Article 1 and 32 of Collective Bargaining Agreement, when it assigned non-bargaining unit workers to perform bargaining unit work, installation of software for Postal Equipment, LCREM 1.21 and EMPC 1.2.1? If yes, then what shall the remedy be?