



UNITED STATES POSTAL SERVICE
Labor Relations Department
475 L'Enfant Plaza, SW
Washington, DC 20280-4100

ARTICLE	15
SECTION	
CATEGORY	
STEP 1	
TELEPHONE	

January 19, 1989

Mr. Thomas A. Neill
Industrial Relations Director
American Postal Workers
Union, AFL-CIO
1300 L Street, N.W.
Washington, DC 20005-4107

Re: H4C-3W-C 27397
Class Action
Crystal River, FL 32629

Dear Mr. Neill:

On December 23, 1988, we met in a prearbitration discussion of the above-referenced case.

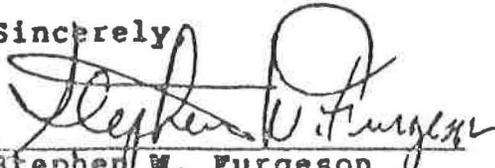
The issue in this grievance is whether management may refuse to conduct Step 1 discussions by telephone rather than in person.

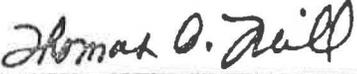
During the discussion, it was mutually agreed that the following would represent full and complete settlement of this case:

The intent of the parties is to resolve cases at the lowest possible level whether it is done by telephone or in person. Normally, the parties will meet on Step 1 grievances in person, however, in unusual circumstances, to accommodate the process a Step 1 grievance may be done by telephone.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to settle case no. H4C-3W-C 27397 and remove it from the pending national arbitration listing.

Sincerely,


Stephen W. Furgeson
General Manager
Grievance and Arbitration
Division


Thomas A. Neill
Industrial Relations Director
American Postal Workers
Union, AFL-CIO

DATE 1-24-89

Enclosure