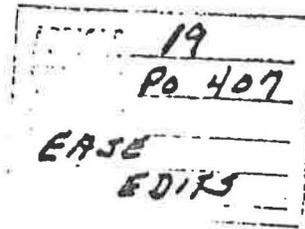




UNITED STATES POSTAL SERVICE  
Labor Relations Department  
475 L'Enfant Plaza, SW  
Washington, DC 20260-4100



SEP 18 1987

Mr. Cliff J. Guffey  
Assistant Director  
Clerk Craft Division  
American Postal Workers  
Union, AFL-CIO  
1300 L Street, N.W.  
Washington, DC 20005-4107

Re: M. Biller  
Washington, DC  
HLC-NA-C 118

Dear Mr. Guffey:

On several dates ending September 14, 1987, we met to discuss the above-captioned grievance at the fourth step of our contractual grievance procedure.

The issue in this grievance is the Postal Service's implementation of the MPLSM Edit Reports and Procedures Utilization (which had been identified previously as the "Vital Few") program in the Northeast Region.

In settlement of this grievance the following is agreed to regarding the administration of the subject program:

1. EASE is a quick check conducted by management to monitor the mail sent to to certain high error bins on the MPLSM. It is a quick method of locating potential console, machine or personnel problems.
2. EASE case checks will not be used to measure individual operator proficiency or to discipline employees. They will however identify operators who are having keying problems so that special EDITS may be performed as necessary.

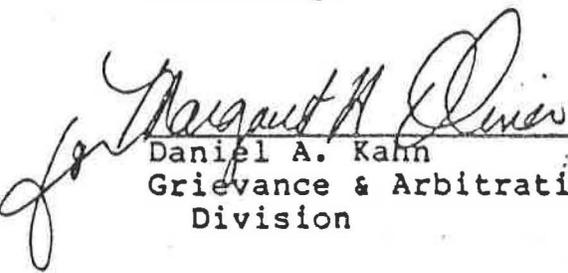
Mr. Cliff J. Guffey

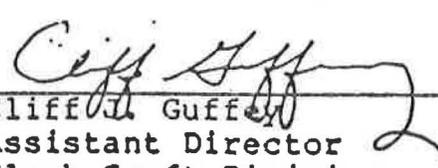
3. Discussions arising as a result of the subject procedures will be held with the keyer's immediate supervisor, general supervisor or Tour Superintendent. It is further agreed that these discussions will take place in a positive and constructive atmosphere and will not be used to harrass employees. The purpose of these discussions is to aid operators who are having keying problems.
4. At no time should it be implied that this program replaces the official EDIT procedures.

Please sign and return the enclosed copy of this decision as your acknowledgment of agreement to settle this case.

Time limits were extended by mutual consent.

Sincerely,

  
\_\_\_\_\_  
Daniel A. Kahn  
Grievance & Arbitration  
Division

  
\_\_\_\_\_  
Cliff J. Guffey  
Assistant Director  
Clerk Craft Division  
American Postal Workers  
Union, AFL-CIO